During last year's Christmas period, shops had less than half the number of visitors they had experienced just three years before. This drop demonstrates a fundamental shift in the way people are now shopping and buying.  
  
Whilst there were concerns about online trading in the early days, this has obviously declined now and as confidence in the internet continues to grow and grow, so too does online shopping. Consumers have busy lives and they are only getting busier. They have less time to visit the shops as they traditionally did. Whilst a trip to the shops is still regarded by many as an enjoyable past-time, it is actually also regarded as a luxury. By shopping online, consumers can shop when it suits them and can also use price comparison and review websites to ensure they are getting the best deal.

Question 1

Which of the follow would best replace the word 'fundamental' in line two of paragraph one?

 Declining

 Major

 Worrying

 Trending

Ans: Mazor

Summary

As the customers are shifting fundamentally so it seems it’s a mazor shifting of customers to online shopping.

Question 2

Which of the following statements best describes the trend in online shopping?

 At first consumers thought it a great idea but since then they have become less sure.

 Consumers cannot decide whether they prefer online or traditional shopping.

 People have been forced to shop online in order to grab the best bargains.

People were initially wary about online shopping but are more confident now.

Ans: People were initially wary about online shopping but are more confident now.

Summary

Because at starting they don’t have trust but they get more offers and varieties online so now they are more confident.

Question 3

Which of the following statements is true?People now regard internet shopping as...

**Ans** A way to fit more into their busy lives.

 An easier way to buy luxury goods.

 An expensive but useful way to shop.

 A way to avoid the Christmas crowds.

Ans: A way to fit more into their busy lives.

Summary

Please summarize

As peoples are busy in their life’s so they get more busier in their life so it’s a better choice to shop online as it takes much less time and can be done in any convenient free time.

Question 4

Which of the following statements is false based on the information in the passage?

There appear to have been very few changes in the way people shop in the last few years.

 There are still many people who enjoy taking a trip to the shops nowadays.

 Price comparison websites can help shoppers research where the best deals are

 Shopping online creates opportunities to shop at a time that suits you

Ans: There appear to have been very few changes in the way people shop in the last few years

Summary

So, it is false as there is a major change in the way peoples shop in last few years.

Question 5

Confidence in the internet as a method of shopping is expected to...

Increase

 Decline

 Stay the same

 We cannot tell

Ans: Increase

Summary

It is increase as mentioned in the paragraph as per the convenient it will expected to increase.

Taking a holiday with Travel With Us gives you the reassurance that you will be provided with a knowledgeable representative (some representatives look after multiple hotels within the same resort) and luxury accommodation at the best prices. All of our holiday complexes have at least two swimming pools and many have a spa. Most of our hotels have their own pool or are very near a beach. To book a holiday, our customers have many options:

- You can book direct on our website  
- You can telephone our call centre between the hours of gam and 7pm  
- You can send us an email with your details and we will get in touch via phone at a time to suit you  
- You can speak to one of our agents via the live chat window on our website anytime  
- You can book via one of our representatives at many of our hotels and holiday Complexes

If you are booking for a party of 10 or more people, we will need to speak with you on the telephone or face to face. When making a booking, customers are asked to pay a 25% deposit and the remaining balance must be paid at least 6 weeks before your holiday is due to start.

Question 6

Which of the following do we know to be true? If you book a holiday with Travel With Us, you need to...

 Pay for the whole amount at the time of booking.

 Give your credit card details to the person you are booking with.

 Make sure you have enough money to pay for the whole holiday.

 Pay a proportion of the holiday upfront.

Ans: Pay a proportion of the holiday upfront

Summary

When making a booking, customers are asked to pay a 25% deposit and the remaining balance must be paid at least 6 weeks before your holiday is due to start

Question 7

Which of the following best describes the main reason for writing the article.

 To help people understand how to book a holiday with 'Travel With Us'.

 To help people decide where to go on holiday.

 To help decide whether they can afford to holiday with 'Travel With Us'.

 To help people budget for their holiday in advance.

 Ans To help people understand how to book a holiday with 'Travel With Us'.

Summary

The given paragraph describes how to book holiday with 'Travel With Us'.

Question 8

Which of the following best describes what 'Travel With Us' offer?

 They have a representative living in every hotel and resort.

 All hotels have at least two swimming pools.

 They can accommodate internet bookings for larger parties.

 They can call you to help make your booking at a time that suits you.

Ans: They have a representative living in every hotel and resort.

Summary

Taking a holiday with Travel With Us gives you the reassurance that you will be provided with a knowledgeable representative (some representatives look after multiple hotels within the same resort)